

SUCCESS STORY

From Outdated Paper to Digital Records in the Cloud

Why one anesthesia group has no regrets after switching from paper documentation to Provation® iPro AIMS

Several years ago, an anesthesia group comprised of nearly 50 physicians associated with a large hospital in New York began rethinking their anesthesia documentation workflow. They had been using paper to document procedures for years, but the process was disconnected, outdated, and unable to integrate with their MEDITECH electronic health record (EHR) system.

Unfortunately, many anesthesia groups and hospitals are still relying on paper to document procedures. Paper documentation has a high risk for error, and because anesthesia records are among the most complex and must be exact – down to the milligram – it was critical the anesthesia group find a solution that improved efficiency and accuracy.

The physicians agreed that a cloud-based solution that could interface with MEDITECH would be an ideal paper documentation replacement. They also prioritized solutions that had a strong track record for being easy to implement.

Among other solutions, the anesthesia group was introduced to Provation® iPro. Consistently named a Black Book Leader and #1 Best in KLAS, Provation iPro is the first mobile, cloud-based anesthesia information management system (AIMS) designed and perfected by practicing anesthesiologists. Provation iPro guides users through the anesthesia documentation process and ensures that records are complete, compliant, and legible.

Recently, Provation was able to interview one of the key anesthesiologists behind the group's switch to the cloud.

"We got in touch with other companies that were strict on when we could see a demo of their solution," the physician said. "We're anesthesiologists. We have such busy schedules, and we can't have a functioning operating room when anesthesiologists are in a meeting. When we spoke with the Provation iPro team, they were more than flexible and offered to meet with us at unconventional hours."

After seeing a demonstration of Provation iPro, it was clear that the solution checked all of the anesthesiologists' boxes.

"It's obvious that feedback from anesthesiologists is taken into consideration to develop this strong platform," said the physician. "Provation iPro is intuitive and reflects our day-to-day workflows."



Anesthesiologist-approved features and interfaces

Provation iPro interfaces with EHR systems to create seamless clinical records. The solution also integrates with anesthesia machines and monitors to wirelessly stream patient physiological data, so anesthesiologists can spend time focusing on patient care.

"Once a case is finalized, there's a PDF copy of the anesthesia record that is automatically sent from Provation iPro to MEDITECH," said the physician. "If we make a change, a new copy is uploaded and tied to the patient and their procedure. It's a great way for our hospital to keep a very detailed record and to ensure the procedure is documented thoroughly."

Because Provation iPro is a mobile AIMS, it allows anesthesiologists to securely access patient health information (PHI) on internet-enabled devices and gives them the ability to move in and out of the operating room, as well as between facilities.

"I don't want to be tied to a computer station," said the physician. "With Provation iPro, I enter our hospital, my iPad logs into our Wi-Fi system, and my schedule automatically populates. I can start a case in a matter of minutes. It's even better that I can document on a mobile device because I can do my pre-ops from home the night before, so I can be better prepared to handle my caseload for the next day. It makes my workflow much more efficient."

Efficiencies across the board

Between reporting and billing, the anesthesia group has seen numerous benefits from the switch.

"Our billing process has definitely been streamlined," said the physician. "Our bill goes to our billing company automatically. Previously, the billing company had to reach out to other departments and remind us to submit bills for specific patients, but now it automatically goes to our billing company, so we can be sure we are optimizing charge capture."

Provation iPro also includes built-in features to help anesthesia teams comply with current regulatory measures and maintain practice and facility accreditation.

"Provation iPro has been very beneficial to us from a reporting standpoint," said the physician. "We send our measures to the National Anesthesia Clinical Outcomes Registry (NACOR), and these measures are easily pulled from our procedure reports. It helps us stay in compliance and benchmark against other facilities."



Paper is in the past

"This is the best solution for anesthesiologists, and more specifically, those in private practices and hospital settings," said the physician. "Provation iPro makes it very easy to make sure you're asking the right questions and documenting all necessary fields."

Not only has Provation iPro improved efficiency at many levels for this anesthesia group, but should the physicians have any issues, help is just a phone call away to Provation's 24/7/365 customer support.

"When we were introduced to Provation iPro back in 2014 I thought, 'Well, Provation just wants our business, so that's why they're being so kind and flexible.' But it's been nearly 8 years, and we're still encountering the same dedicated professionals. Provation's implementation and support teams are second-to-none."

The anesthesiologist made it clear that they would never return to paper.

"Many of us had been using paper for decades," said the physician, "so we knew there would be a learning curve. But we surveyed our anesthesiologists, and more than 80% did not want to go back to paper in a matter of days after adopting Provation iPro. Now, I'm confident that no anesthesiologist would go back."

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Learn more at www.provationmedical.com/ipro.

